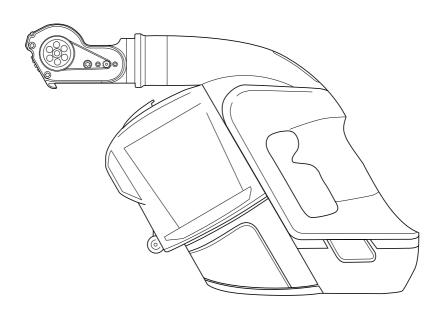


# **MULTI**Hand Vacuum

USER GUIDE 1985 SERIES



# IMPORTANT SAFETY INSTRUCTIONS



IMPORTANT: READ ALL INSTRUCTIONS BEFORE USE. RETAIN INSTRUCTIONS FOR FUTURE REFERENCE.



Do not use in rain or leave outdoors while raining.



WARNING: Basic safety precautions should always be observed when using an electrical appliance, including the following to reduce the risk of fire, electrical shock, or injury:

#### Personal Safety:

- Store indoors in a dry place out of the reach of children.
- Always use responsibly. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Don't let children play with the appliance; supervise children using or maintaining the appliance.
- Use only manufacturer's recommended attachments as described in this manual; misuse or use of any accessory or attachment other than those recommended, may present a risk of personal injury.
- Take extra care when cleaning stairs.
- Keep the appliance and accessories away from hot surfaces.
- Do not block the appliances openings or hinder air flow; keep openings free of any objects including dust, lint, clothing, fingers (and all parts of the body).
- Particularly keep hair away from the brush bar and other moving parts.

#### Electrical safety:

- Only use batteries and chargers supplied by BISSELL.
- Never modify the charger in any way.
- The charger has been designed for a specific voltage. Always check that the mains voltage is the same as that stated on the rating plate.
  - A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack; never use the charger with another appliance or attempt to charge this product with another charger.
- Before use, check the charger cord for signs of damage or ageing.
  A damaged or entangled charger cord increases the risk of fire and electric shock.
- Do not abuse the charger cord.
- Never carry the charger by the cord.
- Do not pull the cord to disconnect from a socket; grasp the plug and pull to disconnect.
- Don't wrap the cord around the charger when storing.
- Keep the charger cord away from hot surfaces and sharp edges.
- The supply cord cannot be replaced. If the cord is damaged the charger should be discarded and replaced.
- Do not handle the charger or the appliance with wet hands.
- Do not store or charge the appliance outdoors.

- The charger must be removed from the socket before removing the battery, cleaning or maintaining the appliance.
- Ensure the appliance is off before connecting or disconnecting the motorised brush bar.

#### **Battery safety:**

- This appliance includes Li-lon batteries; do not incinerate batteries or expose to high temperatures, as they may explode.
- Liquid ejected from the battery may cause irritation or burns.
- In an emergency situation contact professional help immediately!
- Leaks from the battery cells can occur under extreme conditions. Do not touch any liquid that leaks from the battery. If the liquid gets on the skin wash immediately with soap and water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes and seek medical attention. Wear gloves to handle the battery and dispose of immediately in accordance with local regulations.
- Shorting the battery terminals may cause burns or fire.
- When the battery pack is not in use, keep it away from paper clips, coins, keys, nails, screws or other small metal objects that could make a connection from one terminal to another.
- When you dispose of the appliance remove the battery and dispose of the battery safely in accordance with local regulations.

#### Service:

- Before using the appliance and after any impact, check for signs of wear or damage and repair as necessary.
- Do not use the appliance if any part is damaged or defective.
- Repairs should be carried out by a service agent or a suitably qualified person in accordance with relevant safety regulations. Repairs by unqualified persons could be dangerous.

- Never modify the appliance in any way as this may increase the risk of personal injury.
- Only use replacement parts or accessories provided or recommended by BISSELL.

#### Intended use:

- This appliance has been designed for domestic dry vacuum cleaning only.
- Do not pick up liquids or use on wet surfaces.
- Do not pick up anything that is flammable, burning or smoking.
- Use only as described in this manual.
- Don't use on concrete, tarmacadam or other rough surfaces.
- The brush bar may damage certain floor surfaces. Before vacuuming flooring, rugs or carpets, check the flooring manufacturer's recommended cleaning instructions.
- May damage delicate fabrics or upholstery. Care should be taken on loose-weave fabrics or where there are loose threads. If in doubt please test on an inconspicuous area first.

#### WARNING:

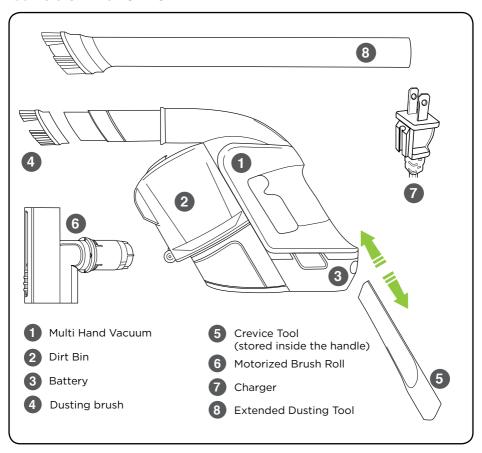
- Do not use water, solvents, or polishes to clean the outside of the appliance; wipe clean with a dry cloth.
- Never immerse the unit in water and do not clean in a dish washer.
- Never use the appliance without the filter fitted.

# Thanks for buying a BISSELL vacuum!

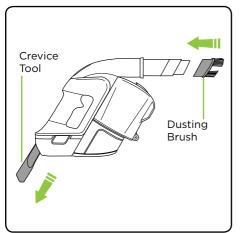
We love to clean and we're excited to share one of our innovative products with you. We want to make sure your vacuum works as well in two years as it does today, so this guide has tips on using (pages 5-7), maintaining (pages 8-9), and if there is a problem, troubleshooting (page 10).

In just a few simple assembly steps, you'll be ready to vacuum. Let's get started!

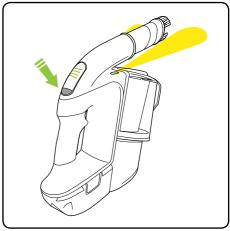
# What's in the Box



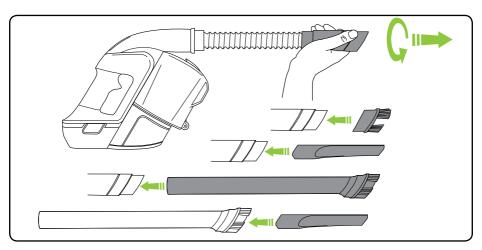
# **Operation**



The dusting brush can be slotted onto the nozzle. The crevice tool is stored inside the handle.

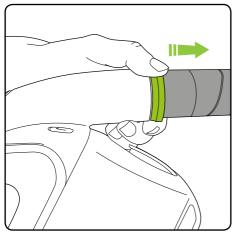


Push the button to switch the Multi on. Push again to switch off.

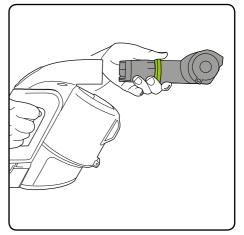


An extendable hose is built into your Multi. Twist and pull the black tube forwards to release it. The dusting brush, crevice tool and extension tube all fit onto the standard nozzle. The crevice tool will also fit onto the extension tube.

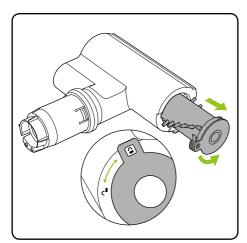
# **Cleaning with Motorized Brush Roll**



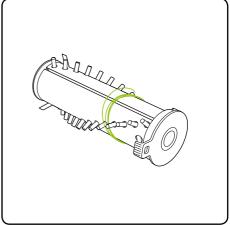
Make sure the vacuum is OFF. Find the green ring on the nozzle. Grasp the green ring and move the ring towards the direction shown above. The nozzle will come off.



To attach the power brush slot it into place until the locking ring clicks back. The power button will now power the brush as well as the suction.

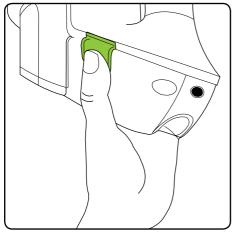


To clean the brush roll, first remove the motorized brush roll from the hand vacuum. Rotate the latch from the lock to the unlock position and pull the brush roll out of the housing.

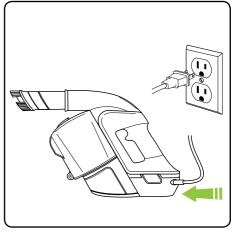


With the brush roll removed, clean the brush roll as necessary. Never operate the motorized brush roll without the brush roll assembled in place.

# **Battery Charging**



When the lights are depleting red, recharge the battery. Press the green buttons and pull to remove the battery. The battery can be charged on or off the main unit.



Plug the charger into the wall outlet. Locate the charging port as indicated above by the arrow and connect to begin charging.

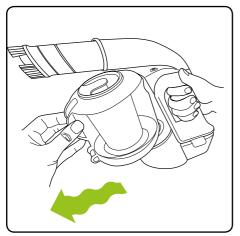


After 4 hours the LEDs turn green and charging is complete.

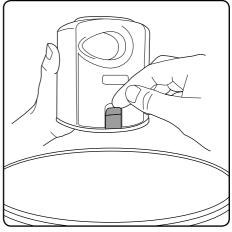


It is OK to charge for 1 hour for a burst of cleaning.

# **Emptying the Dirt Bin**



To remove the dirt bin, firmly grasp the dirt bin and pull out.

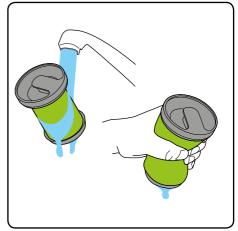


To empty, locate the release latch and pull to open the dirt bin and empty. You may also remove the filter from the dirt bin and gently tap the filter to help remove excess dust and debris.

# Removing and Cleaning the Filter



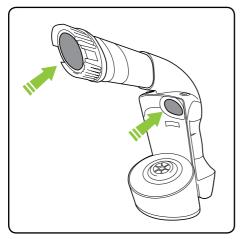
Remove the filter by pulling it from the top of the bin. Tap the dirt from the filter and tip any dirt from the filter housing. Wash the filter if necessary.

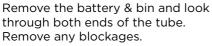


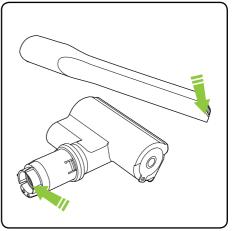
You may gently wash the filter under warm water. Do not use detergents or soaps. The filter must be completely dry before using it.

Never put the bin back without the filter inside. You could damage the motor.

# If the suction is low when the bin is empty and filter is clean... you have a blockage.

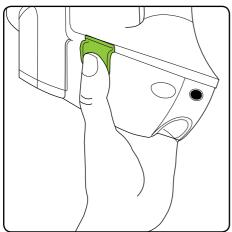






The tools can block too, sometimes.

# Removing the battery



Press the green buttons and pull to remove the battery. The battery can be charged on or off the main unit.

#### **Product Care**

Your BISSELL Multi doesn't need much maintenance: keep the filter clean, check for blockages, remove hair from the brushbar and charge the battery. Wipe it with a dry cloth if it gets dirty, including the area under the bin. Never wash it with liquid, run it under a tap or use it without the filter.

# **Trouble Shooting**

# **AWARNING**

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Multi won't turn on	Battery isn't fully charged	Charge battery following instructions on page 7
	Wrong charger being used	Be sure to use only the charger supplied with your product
Multi is not cleaning well	Dirt bin is full	Empty dirt bin
	Dirt bin is not installed properly	Position bin correctly and snap firmly into place
	Filters need cleaning	Follow filter cleaning instructions on page 8
	Filters need replacing	Visit www.bissell.com or call 1-800-237-7691 to order replacement filters
	Clog or obstruction	Clean the holes in the filter housing and check for blockages

# Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

#### **Limited Two-Year Warranty**

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEARS DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts so the above limitation may not apply to you.

**NOTE:** Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

#### Service

#### If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

#### Website:

www.BISSFLL.com

#### E-mail:

www.BISSELL.com/email-us

#### Call:

BISSELL Consumer Care 1-800-237-7691 Monday - Friday 8am - 10pm ET Saturday 9am - 8pm ET Sunday 10am - 7pm ET

# Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

# Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

#### You'll receive:

#### **BISSELL Rewards Points**

Automatically earn points for discounts and free shipping on future purchases.

#### **Faster Service**

Supplying your information now saves you time should you need to contact us with questions regarding your product.

# **Product Support Reminders and Alerts**

We'll contact you with any important product maintenance reminders and alerts.

#### **Special Promotions**

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

# Visit www.BISSELL.com/registration!

#### Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.	
Please record your Model Number:	
Please record your Purchase Date:	

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.

# **Parts & Supplies**

For Parts and Supplies, go to www.BISSELL.com and enter your model number in the search field.

We can't wait to hear from you!

Rate this product and let us (and millions of your closest friends) know what you think!

#### www.BISSELL.com

