

Datasheet

HP OfficeJet 6962 All-in-One Printer



Built for business. Produce fast professional-quality color, save paper, and handle more tasks without slowing down. Get convenient mobile printing options and mobile setup.^{2,3}



ISO speeds: Up to 16 ppm black; Up to 09 ppm color
Scan resolution: Up to 1200 x 1200 dpi hardware; Up to 1200 dpi optical
Copy resolution: Up to 600 x 600 dpi black (text and graphics); Up to 600 x 600 dpi color (text and graphics)
Standard connectivity: 1 USB 2.0; 1 Ethernet; 1 Wireless 802.11b/g/n; 1 RJ-11 fax
Paper handling: 225-sheet input tray, 35-sheet ADF; 60-sheet output tray
Duty cycle: Up to 20,000 pages

Affordable, quality color that never runs out⁹

- Manage your budget with professional-quality color
- Save up to 50% on ink¹⁰ and never run out.⁹ Print color or black-and-white for the same low price.
- Print up to 5x as many black text pages with optional Original HP high-yield ink cartridges.¹¹
- Produce professional-quality color and black text that's perfect for printing reports, charts, and more.

Easy mobile printing, seamless mobile setup³

- Easily print from a variety of smartphones and tablets.¹²
- Connect a smartphone or tablet directly to the printer and easily print without a network.⁵
- Print wirelessly, and share this all-in-one with other wireless-enabled devices.⁴
- Easily manage printing tasks and scan on the go, with the HP All-in-One Printer Remote mobile app.¹³

Handle more tasks without slowing down

- Set the pace for success with rapid print, scan, and copy speeds.
- Save paper and conserve resources—consume up to 50% less paper with automatic two-sided printing.
- Quickly copy, scan, and fax multipage documents with the 35-page automatic document feeder.
- Tap and swipe the touchscreen the same way you would a smartphone, and get instant access to essential tasks.



² Local printing requires mobile device and printer be on the same network or have a direct wireless connection. Remote printing requires an Internet connection to an HP web-connected printer. For details on how to print, including whether an app is required, see hp.com/go/mobileprinting ³ Requires HP All-in-One Printer Remote mobile app download and is compatible with iPhone® 4 and later, iPad® 4th generation, iPad mini™, iPad Air®, iPod®, and mobile devices using Android™ 4.0.3 or later. For a full list of supported operating systems, see hp.com/go/mobileprinting ⁴ Wireless performance depends on physical environment and distance from access point and may be limited during active VPN connections. ⁵ Mobile device needs to be connected directly to the Wi-Fi Direct® signal of a Wi-Fi Direct supported AIO or printer prior to printing. Depending on mobile device, an app or driver may also be required. For details, see hp.com/go/mobileprinting. Wi-Fi Direct is a registered trademark of Wi-Fi Alliance®. ⁹ Based on plan usage, Internet connection to an eligible HP printer, valid credit/debit card, email address, and delivery service in your geographic area. ¹⁰ Savings claim is based on HP Instant Ink Service plan price for 12 months using all pages in plan without purchase of additional pages compared with the cost per page (CPP) of the majority of color inkjet printers ¹¹ Based on cartridge yields for HP 906/907/908/909XL ink cartridges compared with HP 902/903/904/905A ink cartridges. For more information, see hp.com/go/learnaboutsupplies ¹² Local printing requires mobile device and printer be on the same network or have a direct wireless connection. AirPrint® is supported on any iPhone®, iPad®, or iPod® using iOS v4.2 and higher. Remote printing requires an Internet connection to an HP web-connected printer. For details on how to print, including whether an app is required, see hp.com/go/mobileprinting ¹³ Compatible with iPhone® 4 and later, iPad® 4th generation, iPad mini™, iPad Air®, iPod® 5G using iOS 7 or later, and mobile devices using Android™ 4.0.3 or later. Features controlled may vary by mobile device operating system. For mobile scanning, device camera requires 5 megapixels or greater with autofocus capability.

HP OfficeJet 6962 All-in-One Printer Specifications Table

Functions / Multitasking supported	Print, copy, scan, fax / Yes
Print Speed⁵	Black (ISO): Up to 16 ppm; Color (ISO): Up to 09 ppm; First Page Out Black: As fast as 12 sec; First Page Out Color: As fast as 15 sec; Black (Draft): Up to 30 ppm; Color (Draft): Up to 26 ppm
Print Resolution	Black (best): Up to 600 x 1200 dpi; Color (best): Up to 600 x 1200 dpi
Print Technology	HP Thermal Inkjet
Printer Drivers Included	HP PCL 3 GUI, HP PCL 3 Enhanced
Print Cartridges Number	4 (1 each black, cyan, magenta, yellow)
Borderless Printing	Yes (up to 8.5 x 11 in, 216 x 279 mm)
Standard Print languages	HP PCL 3 GUI, HP PCL 3 Enhanced
Printer Smart Software Features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Pages per Sheet: 1, 2, 4, 6, 9, 16 (i.e. N-up printing); Quality Settings: Draft/Normal/Best; Color: Black & White/Color; Printing Shortcuts; Print in Grayscale: Off/High Quality Grayscale/Black Ink Only; Pages Per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Borderless Printing: Off/On; HP Real Life Technologies: Off/On; Booklet: None/Booklet-LeftBinding/Booklet-RightBinding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Print in Max DPI: No/Yes
Printer Management	No
Scan Type / Technology	Flatbed, ADF / Contact Image Sensor (CIS)
Scan Resolution	Hardware: Up to 1200 x 1200 dpi; Optical: Up to 1200 dpi
Scan File Format	Scan File Type supported by Software: Bitmap (.bmp), JPEG (.jpg), PDF (.pdf), PNG (.png), Rich Text (.rtf), Searchable PDF (.pdf), Text (.txt), TIFF (.tif)
Scan Input Modes	Front-panel scan, copy, fax, HP Software, EWS
Scan Size	ADF: 8.5 x 14 in (one-sided); A4, Letter (two-sided) Maximum; Flatbed: 8.5 x 11.7 in
Scan Speed	Up to 8 ppm (200 ppi, b8w), up to 3.5 ppm (200 ppi, color)
Bit depth / Grayscale levels	24-bit / 256
Digital Sending Standard Features	Scan to PC
Copy Speed	Black (ISO): Up to 13 cpm (thru flatbed); Color (ISO): Up to 7 cpm (thru flatbed)
Copy Resolution	Black (text and graphics): Up to 600 x 600 dpi; Up to 600 x 600 dpi; Color (text and graphics): Up to 600 x 600 dpi
Maximum Number Of Copies	Up to 99 copies
Copier Resize	25 to 400%
Copier Settings	Number of Copies; Resize; Quality; Lighter/Darker; Paper size; Paper Type; Two-sided; ID Copy, Collate; Margin shift; Enhancement; Crop; Copy preview
Fax Speed	Up to: 4 sec per page; Letter: 4 sec per page
Fax Resolution	Black (best): Up to 300 x 300 dpi; Color (best): 200 x 200 dpi; Black (standard): 203 x 98 dpi; Color (standard): 200 x 200 dpi
Fax Features	Fax Memory: Up to 75 pages; Auto Fax Reduction Supported: Yes; Auto-Redialing: Yes; Fax Delayed Sending: Yes (black only); Distinctive Ring Detection Supported: Yes; Fax Forwarding Supported: Yes; Fax Phone TAM Interface Supported: No; Fax Polling Supported: No; Fax Telephone Mode Supported: Yes; Junk Barrier Supported: Yes, requires Caller ID; Maximum Speed Dialing Numbers: 75; PC Interface Supported: Yes, PC fax send and archive; Remote Retrieval Capability Supported: No; Telephone Handset Supported: No
Standard Connectivity	1 USB 2.0; 1 Ethernet; 1 Wireless 802.11b/g/n; 1 RJ-11 fax
Network Capabilities	Standard (built-in Ethernet, WiFi 802.11b/g/n)
Wireless Capability	Yes, built-in WiFi 802.11b/g/n
Mobile Printing Capability⁴	HP ePrint, Apple AirPrint, Wireless direct printing, Mopria-certified, MOOBE
Memory	Standard: 1 GB; Maximum: 1 GB
Processor Speed	500 MHz
Duty Cycle⁷	Monthly, letter: Up to 20,000 pages
Recommended Monthly Page Volume	200 to 800
Media Types Supported	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Inkjet Hagaki, Plain Paper, Thick, Plain Paper, Light/Recycled
Media Weight Supported	Plain paper: 16 to 28 lb, Bond

Media Sizes Supported	A4, A5, A6, B5(JIS), 6 x 8 in, Executive, Index card 3.5 x 5 in, Index card 4 x 6 in, Index card 5 x 8 in, Index card A4, Index card Letter, 3.5 x 5 in, 4 x 6 in, 5 x 7 in, 13 x 18 cm, 8 x 10 in, 10 x 15 cm, L, Photo 2L, 8.5 x 13 in, Legal, Letter, Statement, Envelope #10, Envelope A2, Envelope C5, Envelope C6, Envelope DL, Envelope Monarch, Card Envelope 4.4 x 6 in
Media Sizes Custom	Tray 1: 3.5 x 8.5 to 5 x 14 in
Paper Handling	225-sheet input tray, 35-sheet ADF; 60-sheet output tray; Duplex Options: Automatic (standard); Auto Document Feeder Capacity: Standard, 35 sheets; Envelope Feeder: No; Standard Paper Trays: 1; Input Capacities: Up to 225 sheets standard; Up to 10 envelopes; Up to 40 sheets transparencies; Up to 225 sheets legal; Output Capacities: Up to 60 sheets standard; Up to 60 sheets legal
What's in the box	TOG26A HP OfficeJet 6962 All-in-One Printer; HP 902 Setup Black Instant Ink Ready OfficeJet Ink Cartridge (~265 pages); HP 902 Setup Cyan Instant Ink Ready OfficeJet Ink Cartridge, HP 902 Setup Magenta Instant Ink Ready OfficeJet Ink Cartridge, HP 902 Setup Yellow Instant Ink Ready OfficeJet Ink Cartridge (CMY composite ~310 pages); User Guide; Setup poster; Power cord; Phone cord; Bonus Software
Replacement Cartridges	HP 902 Black Officejet Print Cartridge (~300 pages), HP 902 CMY Officejet Print Cartridge (~315 pages), HP 902XL Black Officejet Print Cartridge (~825 pages), HP 902XL CMY Officejet Print Cartridge (~825 pages), HP 906XL Black Officejet Print Cartridge (~1500 pages)
Instant ink eligible	HP Instant Ink: Instant Ink Ready* / Save up to 50% on ink. For more information visit http://www.hpinstantink.com ⁸
Product Dimensions¹	W x D x H: 18.26 x 15.35 x 9.0 in; Maximum: 18.26 x 20.39 x 9.0 in
Product Weight²	17.7 lb
Warranty Features	One-year limited hardware warranty; For more info please visit us at http://support.hp.com
Energy Efficiency Compliance	ENERGY STAR® certified
Control Panel	2.65" (6.75 cm), Touchscreen CGD (color graphics)
Display Description	2.65" (6.75 cm) CGD touchscreen
Software Included	HP Dropbox, HP Google Drive, Microsoft DotNet
Compatible Operating Systems	Microsoft® Windows® 10, 8.1, 8, 7: 32-bit or 64-bit, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Microsoft® Internet Explorer. Windows Vista®: (32-bit only), 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Microsoft® Internet Explorer 8. Windows® XP SP3 or higher (32-bit only); any Intel® Pentium® II, Celeron® or 233 MHz compatible processor, 850 MB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Microsoft® Internet Explorer 8 OS X v10.9 Mavericks, OS X v10.10 Yosemite, OS X v10.11 El Capitan 1GB Available Space, Internet Access; (For more information, see http://hplipopensource.com/hplip-web/index.html)
Compatible Network Operating Systems	Microsoft® Windows® 10, 8.1, 8, 7: 32-bit or 64-bit, Windows Vista®: (32-bit only), Windows® XP SP3 or higher (32-bit only); OS X v10.9 Mavericks, OS X v10.10 Yosemite, OS X v10.11 El Capitan, Linux (For more information, see http://hplipopensource.com/hplip-web/index.html); Operating System Support (Enterprise install only), Windows 2003 Server (32-bit and 64-bit, SP1 and SP2) (Standard Edition, Enterprise Edition), Windows 2008 Server R2 (32-bit and 64-bit) (Standard Edition, Enterprise Edition), Windows 2008 Server (32-bit and 64-bit, SP1 and SP2) (Standard Edition, Enterprise Edition), Windows 2008 Server R2 (64-bit) (Standard Edition, Enterprise Edition), Windows Server 2012
Minimum System Requirements	PC: Microsoft® Windows® 10, 8.1, 8, 7: 32-bit or 64-bit, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Microsoft® Internet Explorer. Windows Vista®: (32-bit only), 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Microsoft® Internet Explorer 8. Windows® XP SP3 or higher (32-bit only); any Intel® Pentium® II, Celeron® or 233 MHz compatible processor, 850 MB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Microsoft® Internet Explorer 8; OS X v10.9 Mavericks, OS X v10.10 Yosemite, OS X v10.11 El Capitan 1GB Available Space, Internet Access; Linux (For more information, see http://hplipopensource.com/hplip-web/index.html); MAC: OS X v10.9 Mavericks, OS X v10.10 Yosemite, OS X v10.11 El Capitan, 1GB Available Space, Internet Access
Power³	Power Supply Type: Internal; Power Requirements: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz); Power Consumption: 27 watts maximum, 5.5 watts (Active), 0.29 watts (Manual-Off), 1.21 watts (Sleep)
Acoustics	Acoustic Power Emissions: Normal mode mono 6.4 B(A) color 6.2 B(A); Acoustic Pressure Emissions: 61dB(A) (Draft printing at 17ppm)
Operating Environment	Operating Temperature Range: 41 to 104°F; Recommended Operating Temperature: 59 to 86°F; Storage Temperature Range: -40 to 140°F; Non-Operating Humidity Range: 20 to 90% RH (non-condensing); Operating Humidity Range: 20 to 80% RH (non-condensing); Recommended Humidity Operating Range: 20 to 80% RH (non-condensing)
HP Service and Support Options	UQ206E - HP 2 Year Care Pack Business Priority Support with Next Business Day Exchange for OfficeJet Printers; UQ207E - HP 3 Year Care Pack Business Priority Support with Next Business Day Exchange for OfficeJet Printers; UQ219E - HP 4 Year Care Pack Business Priority Support with Next Business Day Exchange for OfficeJet Printers; U6M50E - HP 2 Year Care Pack Business Priority Support with Onsite Exchange for OfficeJet Printers; U6M51E - HP 3 Year Care Pack Business Priority Support with Onsite Exchange for OfficeJet Printers; U6M52E - HP 4 Year Care Pack Business Priority Support with Onsite Exchange for OfficeJet Printers

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¹ Dimensions vary as per configuration ² Weight varies as per configuration ³ Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. ⁴ Wireless performance is dependent upon physical environment and distance from the access point. Wireless operations are compatible with 2.4 GHz routers only; excludes wireless direct. Wireless direct may require driver or apps be installed and connected on wireless-enabled mobile device or PC. Wireless functionality may vary by computer and mobile operating systems, see hplip.com. HP ePrint requires: account registration, HP ePrint-enabled printer, Internet connection, and a wireless-enabled mobile device or Internet-connected computer with email capability. Separately purchased data plans or usage fees may apply. Print times and connection speeds may vary. AirPrint supports OS X® Lion, OS X® Mountain Lion and the following devices running iOS 4.2 or later: iPad®, iPhone® (3GS or later), iPod touch® (3rd generation or later) and requires the printer be connected to the same network as your OS X or iOS device. AirPrint, the AirPrint Logo, iPad, iPhone, and iPod touch are trademarks of Apple® Inc. Windows is a trademark of the Microsoft group of companies. BlackBerry® names and logos are the property of Research In Motion Limited. Android is a trademark of Google Inc. ⁵ Speed specifications have been updated to reflect current industry testing methods. ⁶ Either after first claim or after first set of ISO test pages. For details see <http://www.hp.com/go/printerclaims> ⁷ HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement ⁸ Savings claim is based on HP Instant Ink Service plan price for 12 months using all pages in plan without purchase of additional pages compared with the cost per page ("CPP") of the majority of color inkjet printers <\$399 USD, market share reported by IDC Q2 2014. CPP comparisons for standard-capacity inkjet supplies are based on estimated street price and page yield as reported by gap intelligence MFP Weekly and UP Weekly Reports 9/20/2014. Actual savings may vary depending on number of pages actually printed per month and content of pages printed.

