



Xerox[®] VersaLink[®] Color Printer

C500

VersaLink C500 Color Printers are built on Xerox[®] ConnectKey[®] Technology. For more information, go to www.connectkey.com.

System Specifications	VersaLink C500/N	VersaLink C500/DN
One-sided Speed 8.5 x 11 in. A4 / 210 x 297 mm 8.5 x 14 in. / 216 x 356 mm	Up to 45 ppm color and black-and-white Up to 43 ppm color and black-and-white Up to 37 ppm color and black-and-white	
Two-sided Speed 8.5 x 11 in. A4 / 210 x 297 mm 8.5 x 14 in. / 216 x 356 mm	Up to 44 ppm color and black-and-white Up to 42 ppm color and black-and-white Up to 22 ppm color and black-and-white	
Monthly Duty Cycle¹	Up to 120,000 pages / month ¹	
Recommended Average Monthly Print Volume²	Up to 8,000 pages	
Hard Drive	Optional 250 GB HDD	
Processor	1.05 GHz	
Memory	2 GB	
Connectivity	Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair	
Controller Features	Configuration Cloning, Xerox Extensible Interface Platform [®] , Xerox App Gallery, Xerox [®] Standard Accounting, Role Based Permissions, Convenience Authentication Enabled, Online Support	
Device Specifications		
Electrical Requirements		
North America	Voltage: 110-127V -10% / +6% Frequency: 50/60 Hz +/-3%, 12A	
Europe	Voltage: 220-240V +/- 10% Frequency: 50 Hz +/-3%, 8A	
Power Consumption		
Continuous Printing ⁴	730 watts or less (110V)	
Ready / Standby Mode ⁴	74 watts or less (110V)	
Energy Saver / Sleep Mode ⁴	.9 watts or less (110V)	
Operating Environment		
Required Temperature Range (Storage)	32° to 95° F (0° to 35° C)	
Required Temperature Range (Operating)	50° to 90° F (10° to 32° C)	
Required Relative Humidity	15% to 85%	
Sound Power Levels	Operating: 7.17 B(A) or less; Standby 4.9 B(A) or less	

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Sound Pressure Levels	Operating 56.2 dB(A) or less, Standby 33.6 dB(A) or less			
Boot Time (from Off to UI Ready)	As fast as 52 seconds			
Warm-up Time (from Sleep to UI Ready)	As fast as 11 seconds			
Dimensions and Weight (Unpackaged)	Width	Depth	Height	Weight
VersaLink C500/N	16.9 in. / 427.4 mm	18.4 in. / 465.5 mm	17.5 in. / 443.4 mm	61 lbs. / 27.6 kg
VersaLink C500/DN	16.9 in. / 427.4 mm	18.4 in. / 465.5 mm	17.5 in. / 443.4 mm	61 lbs. / 27.6 kg
550-sheet Paper Tray	16.5 in. / 420 mm	18.3 in. / 464.5 mm	4.8 in. / 123 mm	4.1 lbs. / 6.6 kg
High Capacity Feeder	28.5 in. / 724.2 mm	30.4 in. / 772.1 mm	18.1 in. / 459 mm	43.4 lbs. / 19.7 kg
Dimensions and Weight (Packaged)	Width	Depth	Height	Weight
VersaLink C500/N	22.8 in. / 580 mm	25 in. / 634 mm	23.9 in. / 607 mm	75 lbs. / 34 kg
VersaLink C500/DN	22.8 in. / 580 mm	25 in. / 634 mm	23.9 in. / 607 mm	75 lbs. / 34 kg
550-sheet Paper Tray	21.1 in. / 535 mm	23 in. / 584 mm	9.8 in. / 248 mm	18.7 lbs. / 8.5 kg
High Capacity Feeder	22.4 in. / 568 mm	26.1 in. / 663 mm	28 in. / 711 mm	83.8 lbs. / 38 kg
Certifications				
	To view the latest list of certifications, go to www.xerox.com/OfficeCertifications .			
Paper Handling				
Bypass Tray				
Capacity³	150 sheets			
Sizes	Custom sizes: 3 x 5 in. to 8.5 x 14 in. / 76 x 127 mm to 216 x 356 mm			
Weights	16 lb. bond to 43 lb. cover / 60 to 220 gsm			
Types	Bond Plain Paper Cardstock Custom Envelopes Hole Punched Labels Letterhead Lightweight Cardstock Pre-Printed Recycled			
Tray 1				
Capacity³	550 sheets			
Sizes	Custom sizes: 3 x 7.5 in. to 8.5 x 14 in. / 76 x 190 mm to 216 x 356 mm			
Weights	16 lb. bond to 43 lb. cover / 60 to 220 gsm			

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Types	Bond Plain Paper Cardstock Custom Hole Punched Labels Letterhead Lightweight Cardstock Heavyweight Cardstock Pre-Printed Recycled Envelope	
Up to Four Additional Trays (Optional)		
Capacity³	550 sheets	
Sizes	Custom sizes: 3 x 7.5 in. to 8.5 x 14 in. / 76 x 190 mm to 216 x 356 mm	
Weights	16 lb. bond to 43 lb. cover / 60 to 220 gsm	
Types	Bond Plain Paper Cardstock Custom Hole Punched Labels Letterhead Lightweight Cardstock Heavyweight Cardstock Pre-Printed Recycled	
High Capacity Feeder (Optional)		
Capacity³	2,000 sheets	
Sizes	Letter/A4	
Weights	16 lb. bond to 32 lb. cover / 60 to 176 gsm	
Types	Bond Plain Paper Hole Punched Letterhead Lightweight Cardstock Pre-Printed Recycled	
Total Capacity		
Standard Device Capacity³	700 sheets	
Total Device Capacity³	3,250 sheets	
Paper Output		
Output Capacity³	500 sheets	
Automatic Two-sided Printing	NA	Standard
Print		
First-print-out Time	As fast as 10 seconds color / 8.5 seconds black-and-white	
Print Resolution	Up to 1200 x 2400 dpi	

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Page Description Languages	PCL® 5e, 6 PDF XPS TIFF JPEG HP-GL Adobe® PostScript® 3™
Maximum Print Area	4 mm from edge of paper
Print Features	Application Defaults Bi-directional Real-time Status Booklet Creation Draft Mode Job Identification Job Monitoring Personal Print Print from USB Sample Set Saved Job Scaling Secure Print Skip Blank Pages Store and Recall Driver Settings Two-sided Printing (as default—DN only) Xerox® Earth Smart Driver Settings
Print from USB	Allows walk-up printing from Type A USB port Supports direct printing from computer via Type B USB port Supported file formats: PDF, JPEG, TIFF, XPS, PDF/A
Operating Systems	Windows®, 7, 8, 10, Server 2000, Server 2003, Server 2008, Server 2008 R2 Server 2012 Mac OS® version 10.10, 10.11, & 10.12 Citrix Redhat® Enterprise Linux® IBM® AIX® 7.2 HP-UX® 11iv3 Oracle® Solaris 11.3 Fedora Core 24 SUSE® 13.2
Network Protocols	TCP/IP: HTTP/HTTPS, Internet Printing Protocol, LPR/LPD, Raw Socket Printing/Port 9100, IPv4/IPv6, WSD LDAP Bonjour® / AirPrint™ Most protocols not in use can be disabled
Administrative Protocols	DHCP, SNMP, WINS, HTTP, HTTPS, TLS, SNTP, MDNS
Fonts	PostScript fonts: 136 PCL fonts: 83
Mobile Solutions and Mobile Device Apps	
Xerox® Mobile Express Driver®	Makes it easy for mobile users to find, use and manage Xerox® and non-Xerox® devices in every new location. Plug into a new network, and Mobile Express Driver automatically discovers available printers and provides status and capability information. Save a list of “favorite” printers for each location, store application print settings for use on any printer in any network, and greatly reduce mobile support calls to IT.
Xerox® Global Print Driver®	A truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.
Apple® AirPrint®	Print email, photos and important office documents directly from an Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, an iPhone or iPad automatically locates and connects to the AirPrint-enabled device over the office Wi-Fi network.

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Google Cloud Print™	Google Cloud Print connects print devices to the web, enabling users to print the applications they use every day from smartphones, tablets, Chromebook™ notebook computers and any other web-connected device.
Xerox® Print Service Plug-in for Android™ (Free at Google Play™ Store)	The Xerox® Print Service Plug-in for Android KitKat (4.4 or greater) devices streamlines mobile printing without third-party apps or additional print drivers. You can easily print photos, Web pages and documents when your mobile device is connected to printers or multifunction printers using a wireless network. A robust print option set includes two-sided printing, stapling and secure code release. A free download is available from the Google Play™ store.
Xerox® Print Management and Mobility Suite, Xerox® Print Management and Mobility Service	Xerox® Print Management and Mobility Suite is a modular set of workflows designed to save customers time and money by providing effective control over their print fleet, while enabling worker productivity and mobility through a set of robust workflows. Xerox enables ultimate customer flexibility by offering these capabilities in both an on-premises server version and with a cloud based-version of this solution.
Software Solutions	
Xerox® ConnectKey® Apps (Found at the Xerox® App Gallery)	Increase user productivity by simplifying and shortening everyday tasks. Unlike traditional software, ConnectKey Apps do not require a dedicated server, PC or IT resource. Instead, simply download these lightweight, serverless ConnectKey Apps to the ConnectKey-enabled device.
Security	
Standard Security Features	<ul style="list-style-type: none"> Firmware Verification Security Certificate Management Automatic Self-Signed Certificate Creation Certificate Revocation List (CRL)/Online Certificate Status Protocol (OCSP) Certificate Path Validation Immediate Disk Overwrite (optional HDD) AES 256-bit Encryption FIPS 140-2 TLS/SSL SNMPv3 Smart Card Enablement (CAC/PIV/.NET) Detection of external program falsification (XCP Plug-in) Network Authentication Access Controls Role Based Permissions Domain Filtering IP Address Filtering Port Filtering Audit Log Secure Print
Device Management	
Xerox® CentreWare® Web Software	
	<ul style="list-style-type: none"> • A Web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system • Works with any SNMP-managed printer from any manufacturer • Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management
Xerox® Embedded Web Server – Integrated Device Web Page	
Device Status	<ul style="list-style-type: none"> • Tray status/contents • Consumables status • Billing/Usage • Quick Links
Print Queue Viewing	Job print queue management—view and delete
Job Submission	Print-ready files (PS, PCL, PDF, XPS, JPEG)
Device Administration	Allows simple, remote installation setting of configuration options and management of the device

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Browsers	Microsoft® Internet Explorer® 11 Microsoft Edge™ 38 Mozilla™ Firefox® 48 Apple® Safari® 9.1 Google Chrome™ 52
Remote Services	
Xerox® Meter Assistant® Service	Automates the process of collecting and submitting meter reads for tracking and billing of Xerox® device usage. Eliminates the need for time-consuming end-user involvement and ensures that meter reads are submitted to Xerox on time.
Xerox® Supplies Assistant® Service	Automatically orders supplies for Xerox® output devices based on actual usage, eliminating the need to manually manage supplies inventory.
MaintenanceAssistant	Offers a fast (and free) way to resolve potential issues and receive assistance and automate the troubleshooting/repair process. Diagnostic data is sent to Xerox, allowing for problems to be solved faster with increased uptime.
Accounting	
Xerox® Standard Accounting / Network Accounting (Standard)	
Tracking	Print usage
Accounting	Xerox® Standard Accounting Up to 9,999 User Accounts with HDD installed, 1,000 User Accounts without HDD installed Network Accounting (Job Based Accounting) Up to 1,000 User IDs; Up to 1,000 Account IDs Up to 14,000 accounting records (transactions)
Features	<ul style="list-style-type: none"> • Administrator can manage the feature via the Web User Interface or device control panel in tools • Administrator has the ability to import or export user accounts, Group Accounts, General Accounts and User limits via an industry standard CSV file
Accounting Options – Network Accounting (Allows central server to manage all accounting)	
	<ul style="list-style-type: none"> • Enhanced network accounting with up to the minute data on how the system is being used • Comprehensive management and enterprise scale tracking and reporting of device usage • Numerous solutions are available through Xerox Alliance Partners. For details visit www.xerox.com • Security enhancements includes support for HTTPS protocol • Device requests account authentication from third party server enabling larger databases of users and accounts • Accept Authentication Login at control panel and pass to third party Networking Account
What's In The Box	
	VersaLink C500 Color Printer Starter Capacity Print Cartridge: One of each (Cyan, Magenta, Yellow: 2,400 print capacity ⁵ , Black: 5,000 print capacity ⁵ Software and Documentation CD (Safety, Regulatory, Recycling and Disposal Guides, Print Drivers, and Warranty Statement) Installation Guide Quick Use Guides Power cord

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Supplies and Accessories	Quantity	Part Number
Supplies		
Standard Capacity Print Cartridges	Black: 5,000 standard pages ⁵ Cyan: 2,400 standard pages ⁵ Magenta: 2,400 standard pages ⁵ Yellow: 2,400 standard pages ⁵	106R03862 106R03859 106R03860 106R03861
High Capacity Print Cartridges	Black 12,100 standard pages ⁵ Cyan: 5,200 standard pages ⁵ Magenta: 5,200 standard pages ⁵ Yellow: 5,200 standard pages ⁵	106R03869 106R03863 106R03864 106R03865
Extra High Capacity Print Cartridges	Cyan: 9,000 standard pages ⁶ Magenta: 9,000 standard pages ⁶ Yellow: 9,000 standard pages ⁶	106R03866 106R03867 106R03868
Routine Maintenance Items		
Drum Cartridges	Cyan: 40,000 pages ⁶ Magenta: 40,000 pages ⁶ Yellow: 40,000 pages ⁶ Black: 40,000 pages ⁶	108R01481 108R01482 108R01483 108R01484
Waste Cartridge	30,000 pages ⁶	108R01416
Accessories		
550-sheet Feeder		097S04949
High Capacity Feeder		097S04948
Cabinet		097S04955
Stand/Casters (included with High Capacity Feeder and Cabinet)		097S04954
Productivity Kit with 250 GB HDD		497K18360
Wireless Network Adapter (Wi-Fi Kit)		497K16750
External Card Reader / RFID Kit		497K18380

¹ Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.

² Expected regular monthly throughput.

³ Paper capacities are based on 20 lb. / 75 gsm stock; capacities will vary with different weight stocks.

⁴ Power states defined per ENERGY STAR® Program requirements for Imaging Equipment.

⁵ Average standard pages. Declared Yield in accordance with ISO/IEC19798. Yield will vary based on image, area coverage and print mode.

⁶ Approximate pages. Declared yield will vary depending on job run length, media size/orientation and machine speed. For more information visit: <http://www.office.xerox.com/latest/SUPGL-01.pdf>.

Return spent imaging supplies through the Xerox Green World Alliance collection/reuse/recycling program. For more information, visit www.xerox.com/about-xerox/recycling.

For more information, visit us at www.xerox.com/office

Configurations vary by geography.